

Privacy Policy

Last Updated: February 2026

1. Introduction

PartPay LTD ('PartPay', 'we', 'our', or 'us') operates a digital payment and installment contract platform that enables buyers and vendors to enter structured payment agreements. We are committed to protecting your personal information in accordance with the Data Protection Act, 2012 (Act 843) of Ghana and other applicable regulations.

2. Company Information

Company Name: PARTPAY LTD
Nature of Business: Digital Payment Platform
Jurisdiction: Ghana
Contact Email: amoprinceparker@partpay.org

3. Information We Collect

We may collect personal information such as full name, email address, phone number, government-issued identification for KYC verification, date of birth, residential address, transaction history, payment details, IP address, and device information.

4. How We Use Your Information

Your information is used to create and manage accounts, facilitate installment contracts, process transactions securely, conduct identity verification, prevent fraud, improve services, and comply with legal obligations.

5. Payment Processing

PartPay integrates with licensed payment service providers to process transactions securely. We do not store full card details on our servers.

6. Data Sharing

We may share information with payment processors, identity verification providers, regulatory authorities where required by law, and trusted service providers. We do not sell personal data.

7. Data Security

We implement encryption, secure authentication mechanisms, and access controls to safeguard user data.

8. Data Retention

Personal data is retained as long as necessary for service provision, regulatory compliance, and fraud prevention purposes.

9. Your Rights

You may request access, correction, deletion, or withdrawal of consent by contacting amoprinceparker@partpay.org.

10. Cookies

Our website may use cookies to enhance user experience, analyze traffic, and maintain security.

11. Children's Privacy

PartPay is not intended for individuals under 18 years of age.

12. Changes to This Policy

We may update this Privacy Policy periodically. Updates will be published on our website.

Contact Information

PARTPAY LTD
Email: amoprinceparker@partpay.org
Website: www.partpay.org